

WARRANTY OFFERS

Myopia Management Lenses

We understand that children's lenses can be prone to scratches due to their active nature. That's why we want to offer your practice an additional level of reassurance with our extended warranty for MyoEase and MyOnic Myopia Management Lenses.

If a child accidentally scratches their lenses within the first year, we are pleased to provide replacement lenses at a discounted rate of 50% (subject to specific Terms and conditions). This way, parents of your younger patients can feel confident that their active kids can enjoy their glasses without worrying about minor scratches.



Non-Tolerance & Scratch Warranty

1. A 1-month guarantee will cover non-tolerance.
2. A 12-month scratch warranty, which gives a 50% discount on one pair of lenses replaced due to scratching.

Peace of Mind Rx Warranty

In the event that a child's myopia progresses by more than -0.50D within a 12-month period, we are pleased to offer a complimentary replacement for one pair of lenses. This does not cover the Lab fitting costs if applicable.

Terms and Conditions

1. The 50% discount can be utilised once within a one-year period from the date of purchase and will be applied to the current list price of the replacement lenses.
2. If a claim is made under the Peace of Mind Rx Warranty, the 50% scratch warranty will be applicable based on the original purchase date. It does not reset with the provision of newly supplied lenses.
3. For any order placed under the scratch warranty, it will follow the same prescription as the original order and for the same patient.
4. In cases where a claim has already been made under the Peace of Mind Rx Warranty, the ordered pair must match the prescription provided within the warranty.
5. Once the replacement lenses have been provided and fitted, the scratched lenses must be returned for assessment. A 50% credit will be given replacement lenses.

